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GMH Policy on the Current Novel Virus

As per CDC guidelines, we encourage clients to thoroughly wash their hands and/or use hand sanitizer before appointments, to use provided tissues, and employ other CDC recommended precautions. Please visit the CDC website regularly for updated guidelines.

We kindly ask that you contact your provider prior to your upcoming appointment if you have been to any high-risk destinations, or in close contact with anyone who has, within the past 14 days. Please refer to the CDC website regularly for a list of these destinations.

We cordially ask that if you have any cold, flu, or other flu-like symptoms please contact your provider before coming into the office to talk about tele-health options. If you need to cancel due to your symptoms, we will waive the cancellation fee. Please talk to your physician if you have any medical questions and/or concerns about symptoms.

As providers we will maintain contact with our clients through phone and tele-health as appropriate. Clients will be able to reach providers via our confidential voicemail system and our client portal system. If providers need to make any last-minute cancellations, we will post an out-going voicemail and update your client portal.

Please refer to the CDC website <https://www.cdc.gov/coronavirus/2019-ncov/index.html> for updated information and talk to your physician if you have any medical questions.

Warmly-- The Team at Grew, Morter, & Hartye P.A.